

Health Problems of the Community

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First Edition: March - 2022;

ISBN: 978-93-91994-79-2

Pages 16

Print in India

Rs. 100

Discovery Publications

No. 9, Plot,1080A, Rohini Flats, Munusamy Salai,
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Proposed solution:

1. The master health check up patients can fix the appointment the earlier day and can get the OP card the previous day itself
2. The outpatient counter and the blood withdrawal unit should open early by 7am itself, so that it will be comfortable for the master health check up patients coming in fasting state. So they can give the blood early and have their breakfast.

Supportive Evidence**By Personal Experience:**

To identify a solution: I went to some of the other tertiary care private hospitals, to see how they deal with the master health check up patients. It has been observed that they can fix the appointment early and also the blood has been withdrawn by 7 to 7:30 am since the lab opens early by 7am.

Alternative solutions:

1. The patients coming for master health check up need not put an outpatient card, instead they can directly see a person specially appointed for master health check up directly and get the OP card, so that she need not wait in the general queue to get the OP Card.
2. The follow up of camp cases can be improved by appointing special team in the reception. So that the referred camp cases can be separately followed up.

Recommendations:

1. The outpatient OP card department should start functioning by 7am and the blood withdrawal by lab should start by 7am in the lab.
2. Changing the duty timings of the outpatient department, to start early by 7am