

A Study on Reducing Waiting Time in Out Patient Department In A Multispecialty Hospital



Dr. S. Brigida



**Sree Balaji Medical College & Hospital
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About the Author

The author of this book Dr. Brigida is an allopathy doctor with post graduation in pharmacology and hospital management. Her next talent acquisition is pursuing skills in administration. As a step towards it she focused on Reducing waiting time for patients in hospital acknowledging the time delay happening in patient management. Considering time as a key factor for any excellence this book set fire on reduction of waiting time favoring patient and hospital management using "SIX SIGMA TECHNIQUE".

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